



geospatial[®]
ANALYTICS 

 INSPECTION
Site[™]

Inspections for Services

Do you have the necessary information to effectively manage your facility services and reduce associated costs?

Large real estate portfolios typically consist of hundreds of properties that require millions of dollars per year for maintenance services. Facility managers typically use a wide range of service providers in dozens of categories, including HVAC, electrical, handyman, and janitorial services, which creates a high degree of complexity to effectively manage.

The cost, timeliness, and overall performance of these service providers are crucial for efficient operations. In many cases, facility managers at multiple locations use different service providers, without a program-level analysis of the overall performance and effectiveness of the vendors. Service provider selection and management are often based on subjective criteria, rather than objective decision making based on analytics.





Despite advances in facility management technologies, many facility service managers still rely on manual, paper-based processes and spreadsheets to track and compare service provider performance. These processes are inherently inefficient, error-prone, and cumbersome. Legacy systems often present expensive, complex, and inflexible environments that cannot easily compare service performance and cost analysis across a complex portfolio. At best, these challenges lead to an incomplete understanding of the overall cost and performance of service providers, and at worst, they result in significant costs that could have been avoided.

Facility managers need a more efficient and effective solution to manage facility service providers, track service timeliness and performance, and optimize cost versus risk.

An Integrated Service Provider Management Solution — Geospatial Analytics Inspection InSite™

Inspections for Services

An agile, cost-effective solution that is simple to deploy and to use that solves service management data collection challenges.

The Opportunity

Facilities managers need objective data on the actual cost, timeliness, and performance of vendors. Efficiently gathering this data opens a wealth of opportunities, such as performance improvement, cost reductions, increasing timely delivery, and consolidating work assignments to the highest performing vendors. The key is being able to efficiently gather this data across all service categories, across the entire portfolio, in an integrated, consistent, and objective manner.

Benefits of Geospatial Analytics Inspection InSite™

- Efficient capabilities to collect vital data in a consistent manner
- Complete service provider performance information
- Cost saving through better service management
- Accurate service provider information
- Aid for better informed, timely service decision making
- Improved emergency repair response



The Solution

Geospatial Analytics Inspection

InSite™ is a data gather tool that enables you to efficiently create and maintain an inventory of service provider cost, timeliness, quality, and overall performance, and:

- Enables personnel to easily gather and input service provider data for all your facilities
- Enables gathering and input of needed information from a wide variety of sources and stakeholders
- Ensures that gathered information on service providers is consistent, objective, and standardized
- Facilitates efficient data collection using an intuitive mobile application
- Integrates easily with existing systems to provide additional information as needed
- Adapts easily to your organization's specific service requirements
- Enhanced data to support contract negotiations with service providers
- Improved decision support for optimizing service offerings

Geospatial Analytics InSite Solution Platform™

Provides the functionality that your services managers need to develop business intelligence for strategic analysis, cost management, and optimizing performance.



How You Benefit

Geospatial Analytics Inspection InSite™:

- Provides comprehensive visibility into your service providers' costs, timeliness, and quality
- Enables the use of powerful analytics your vendors provide
- Allows for the aggregation of all the vital information that is available to all stakeholders to optimize outcomes
- Enables risk-based evaluations of cost/performance trade-offs for services across the portfolio
- Provides transparency to service provider negotiation processes to allow for real-time management
- Enhances your service provider network, and drives better overall performance for all services
- Easily adapts to changing business requirements
- Intuitive interface allows for all internal stakeholders to create, access, and utilize the information
- Low-cost solution is affordable and can be quickly configured and deployed



Powerful and Agile Tools

Geospatial Analytics Inspection InSite™ is part of the **Geospatial Analytics InSite Solution Platform™** for enterprise asset management.

Geospatial Analytics Inspection InSite™ integrates with a range of existing data repositories, service management software, and related systems. Alternatively, organizations can use **Geospatial Analytics Inspection InSite™** with the following complementary tools in the **Geospatial Analytics InSite Solutions Platform™**:



Geospatial Analytics® Inspection InSite™

Inspection for Services enables you to efficiently create and maintain an inventory of service provider costs, timeliness, quality, and overall performance.



Geospatial Analytics® Info InSite™

Services Information is an integrated data repository that assures standardized information that facilitates effective analysis of data on services. It easily adapts to changes in business requirements.



Geospatial Analytics® Service InSite™

Analysis for Services is a powerful solution that provides business intelligence for critical decisions and service optimization using analytics that all stakeholders can easily access.

Geospatial Analytics Inspection InSite™ is used by some of the world's largest companies in retail, finance, healthcare, technology, manufacturing, energy and education. **Geospatial Analytics®** clients have over \$1 trillion in combined real estate asset valuation. **Geospatial Analytics®** has a 98% customer retention rate.

Visualize Analyze Optimize

For more information, or to schedule a presentation for your key staff, please contact:

Michael Chadwick

National Account Manager

913.315.3053 Direct

mchadwick@geospatialanalytics.com

Operations Headquarters

11201 N. Tatum Blvd., Suite 300

Phoenix, AZ 85028

Global Sales Office

45 Rockefeller Plaza, Suite 200

New York, NY 10111

Corporate Headquarters

3960 Howard Hughes Parkway, Suite 500

Las Vegas, NV 89169

Support Desk

877.291.3282

support@geospatialanalytics.com

geospatialanalytics.com

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